



# Your Guide to Office 365 Enterprise E5

The enterprise productivity suite that improves 3 core  
business competencies

Insight<sup>®</sup> 

 Office 365



## Enhance communication, analysis and security.

Business today needs to be interconnected to stay competitive. Microsoft® Office 365® Enterprise E5, with Office 2018 applications for your PC and Mac® at its core, addresses three critical business needs.

First, any business will benefit from increased efficiency and productivity when communications are simple and streamlined. Cloud Private Branch Exchange (PBX) and Public Switched Telephone Network (PSTN) are real-time communications platforms that enable seamless meetings, calls and interactive collaboration — all of which can be managed in one secure location through Insight's end-to-end solution.

Secondly, security is a top priority no matter a business' size. Productivity offerings, such as Office 365, enable you to defend against threats and maintain control over data access with advanced threat protection.

Finally, companies are seeing the value in not just gathering data, but also in being able to comprehend and distribute it with ease. With two business intelligence offerings, Office 365 Enterprise E5 delivers comprehensive dashboards, impactful organisational insights and powerful data visualisations.

Insight has devoted a number of resources to support clients as they transition to Office 365, offering support for setup and management every step of the way. Let's take a closer look at how Office 365 Enterprise E5 helps businesses of all sizes communicate more effectively, intuitively analyse data and protect their company, customers and data.



## Streamline communication.

Simplify interaction and collaboration with one platform for calling and conferencing.

### **Cloud PBX**

The cost of overseeing an enterprise telephony system is considerably lower with Microsoft Office 365 Enterprise E5 Cloud PBX than with traditional systems. Cloud PBX enables comprehensive call management from within Office 365, eliminating separate systems for information professionals. Your company can also use its current telephony infrastructure by tying in an existing telephony provider to the call control capabilities of Office 365 Enterprise E5 Cloud PBX.

Employees can make, take and transfer phone calls no matter where they are or what device they're using. This solution is built on the established enterprise voice technology existing in Skype® for Business Server and Lync® Server, so you can rest assured it's secure and reliable.

### **PSTN Conferencing and calling**

Users can join Skype meetings from anywhere, on any device and at any time with PSTN Conferencing in Office 365 Enterprise E5. With a local access number, anyone can participate in online meetings using single-touch join options on PCs, smartphones and browsers. Plus, you can add new members to the call whenever needed and add calling plans with PSTN calling.



## Expand security.

Gain better control of information and tools with enhanced privacy, increased transparency and improved user controls.

### **Advanced Threat Protection**

Defending against malware and viruses, Enterprise E5 offers instantaneous protection against malicious links with a sandbox that can be used to monitor for unknown threats in incoming emails. All potentially harmful content is run through real-time behavioural malware analysis that uses machine learning to evaluate the content. Administrators can also see who is being targeted, categorise the level of attack and track the malicious links that have been clicked.

### **Customer Lockbox**

An exclusive Enterprise E5 offer, Customer Lockbox allows you to gain more control over data by managing permissions and access in one central location. Additionally, in very rare cases when a Microsoft engineer needs to access your organisation's content to resolve an issue, this feature ensures he or she will not have access to your content without explicit approval.<sup>1</sup>

## Leverage powerful data.

Even non-technical users can take advantage of data visualisation tools that speed up understanding and analysis with three offerings that are exclusive to the Microsoft® Office 365® Enterprise E5 suite.



### **Power BI Pro**

With easy access to real-time data, Power BI™ Pro provides a complete view of company information with comprehensive, central dashboards and insightful data visualisations. Commands like Power Query, Tiling and Power View allow everyone from marketers to IT professionals to use this solution for on-demand data.

### **e-Discovery**

This e-discovery tool gives your organisation the ability to work with all of the data that's stored in Exchange Online, SharePoint® Online, OneDrive® for Business and Skype® for Business. Making e-discovery searches more efficient and faster with Equivio® Zoom, this solution also offers email

thread analysis, streamlines evaluation with detection analytics and organises unstructured data with data point categorisation.

### **Microsoft MyAnalytics**

Collaboration and employee engagement are important goals in any workplace; however, they have been difficult to monitor. With MyAnalytics, formerly known as Delve® Analytics, you can understand the effectiveness of team collaboration within your organisation.



## Benefit from core competencies.

Microsoft® Office 365® Enterprise E5 comes with many other tools and software solutions. Professionals are accustomed to Outlook®, Excel®, PowerPoint® and Word, and they get a similar experience with Microsoft Office 365 ProPlus and Office Online, a core component of this productivity suite.

Your company can expand collaboration even further with tools such as Yammer®, Office 365 Video, SharePoint® Online and OneDrive®, also included in Enterprise E5.

In an increasingly collaborative and cloud-based business world, progress belongs to those who facilitate better communication, streamline their systems, maximise efficiencies and gain enhanced insights - without sacrificing security and privacy. Microsoft Office 365 Enterprise E5 does just that.

With specialised services around strategy implementation, assessment, design, deployment and migration, Insight will help you better position your business for growth and add support where it's needed.

## Why Insight for Microsoft?

Insight is Microsoft's largest global partner and has been providing Microsoft solutions for more than 25 years. We put Microsoft at the centre of our end-to-end strategy to help businesses run smarter.

We collaborate to deliver Intelligent Technology Solutions™ that meet your strategic business needs and optimise your technology investments. Our team of experts will help you implement, manage and scale cloud solutions for communications, messaging, customer relationship management, collaboration, content analysis, productivity and more.

- 16 Microsoft Gold and Silver competencies
- Unparalleled Microsoft product and licensing expertise
- End-to-end Microsoft consulting and deployment
- 1,400+ consulting and service delivery professionals
- Top 1% of all Microsoft partners



# About Insight

Today, every business is a technology business. Insight Enterprises Inc. empowers organisations of all sizes with Insight Intelligent Technology Solutions™ and services to maximise the business value of IT. As a Fortune 500-ranked global provider of Digital Innovation, Cloud + Data Centre Transformation, Connected Workforce, and Supply Chain Optimisation solutions and services, we help clients successfully manage their IT today while transforming for tomorrow. From IT strategy and design to implementation and management, our 11,000 teammates help clients innovate and optimise their operations to run business smarter. Discover more at [uk.insight.com](https://uk.insight.com).

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