### EPJS

Unleash the power of audio in your business

## Introducing EPOS



### Who is EPOS

#### About EPOS

EPOS designs, manufactures and sells pioneering premium audio and video solutions for business professionals and gamers.

- Owned by the Demant Group
- Headquarters in Copenhagen, Denmark
- Builds on more than 115 years of audio expertise
- Operates in a global market with offices and
- partners in more than 60 countries

#### Leveraging the Past, To Shape the Future

- EPOS is built on the former joint venture Sennheiser Communications
- All company assets such as technical know-how and engineering expertise were transferred from Sennheiser Communications to EPOS
- Full end-to-end focus on Enterprise and Gaming
- 100% owned by the Demant Group
- Trade license agreement with Sennheiser to sell co-branded EPOS I SENNHEISER products

# Product Line Overview





### **IMPACT** Line When Talk Matters

Headset solutions for professionals working in energetic contact center and office environments, spending much time at or around their desks talking with customers.

- Voice Clarity for clear calls
- Comfortable all-day use
- Hassle-free communication



IMPACT 5000 Series



IMPACT DW Series\*



**IMPACT** SD Series\*\*



200 Series

IMPACT

D Series

IMPACT

100 Series

IMPACT MB Pro Series



600 Series

IMPACT 600 Series

ADAPT

500 Series

ADAPT

200 Series

**EXPAND** 

80 Series

ADAPT





ADAPT 100 Series

Presence Series



### **EXPAND** Line Seamless Collaboration

Flexible plug-and-play speakerphones and video conferencing solutions for professionals having collaborative calls/meetings with co-workers, customers and other stakeholders anywhere.

- Benefit from ease-of-use
- Conference anywhere
- Enjoy perfect craftsmanship

ADAPT 300 Series



FXPAND Capture 5\*\*\*



FXPAND Vision 3 Series

\* Not sold in the US \*\* Only available in US

\*\*\* Only for Microsoft Teams Rooms on Windows compute unit



**FXPAND** 

30 Series







For more information eposaudio.com













IMPACT 5000 Series DECT headsets MSRP: from €365 / \$375 / £319 IMPACT DW Series\* DECT headsets MSRP: from €309 / \$299 / £239

IMPACT

**D** Series

MSRP:

from €129 / £109

EPOS Enterprise Solutions 7

IMPACT SD Series\*\* DECT headsets MSRP: from \$385 / £319

### IMPACT When Talk Matters

When it comes to customer experience, great sound goes both ways. The IMPACT Line is designed to provide a level of audio quality that's unmatched in the industry, both for your team and your customers. Ensure excellent customer experiences with a line of premium audio tools for optimal comfort, easy call handling and rich, natural sound. Reliable, intelligent technologies filter out unwanted noise, enhance audio and boost your efficiency.



IMPACT MB Pro Series Bluetooth® headsets MSRP: from €159 / \$189 / £135 IMPACT 600 Series Wired headsets MSRP: from €130 / \$140 / £115

Not sold in the US Dnly available in US



 IMPACT

 200 Series

 s
 Wired headsets

 MSRP:

 from €95 / \$95 / £80

IMPACT 100 Series Wired headsets MSRP: from €40 / \$50 / £35

For more information eposaudio.com/IMPACT







ADAPT 600 Series Bluetooth® headsets MSRP: €439 / \$485 / £379



ADAPT 500 Series Bluetooth<sup>®</sup> headsets MSRP: from €199 / \$225 / £179 ADAPT 400 Series Bluetooth® headsets MSRP: €239 / \$269 / £215



 ADAPT
 ADAPT

 300 Series
 200 Series

 Bluetooth® headsets
 Bluetooth® headsets

 MSRP:
 MSRP:

 €247 / \$269 / £219
 from €165 / \$189 / £149

ADAPT 100 Series ets Wired headsets MSRP: 49 from €45 / \$49 / £39

ADAPT Presence Series Bluetooth<sup>©</sup> headsets MSRP: from €119 / \$155 / £100

For more information eposaudio.com/ADAPT

### ADAPT Work Your Way

Modern workplaces are evolving every day – becoming more mobile, more versatile, and more flexible – which is why for some, a personal headset is not just a preference but a necessity.

The opportunity of hybrid work is one that everyone agrees on with

79 percent\* of end users reporting that they see the benefits of premium audio in the workplace, including time savings, cost savings and the freedom to work anywhere. Whether in the office, open workspace, at home or on the go, we offer best-in-class audio quality that can adapt to any situation.





EXPAND 80 Series MSRP: €649 / \$719 / £569



EXPAND 20 Series MSRP: €119 / \$139 / £99



**EXPAND 30 Series** 

MSRP: from €149 / \$169 / £129



EXPAND Capture 5\* MSRP: €419 / \$469 / £369

eposaudio.com/EXPAND

### EXPAND Seamless Collaboration

As collaboration becomes increasingly important for businesses around the world – with businesses adjusting to the reality of the hybrid workplace – the quality and reliability of speakerphones and video conferencing solutions is more essential than ever. Which is why we create both audio and video devices for professionals who prioritize intuitive, seamless collaboration over anything else. Whether in large meeting rooms, smaller huddle spaces or simply onthe-go, our products are designed and crafted for clear conversation, sharp video quality, ease-of-use and perfect connectivity with all your devices – so you can turn any room into a meeting room.



EXPAND Vision 3T Core MSRP: €1249 / \$1399 / £1109

EXPAND Vision 3T MSRP: €1399 / \$1549 / £1245

part of Microsoft Teams Rooms

# **EPOS Technology**

We divide our technologies into 3 subcategories: EPOS AI<sup>™</sup>, EPOS Sound<sup>™</sup> and EPOS Voice<sup>™</sup> to ensure a clear understanding of our technical spectrum at all ends. Our technologies span over the range of Artificial Intelligence to Sound Experience and Microphone Performance.

### EPOS AI<sup> $\operatorname{M}$ </sup> – Creates an optimized audio experience for the B-side

Through our commitment to exploring the Power of Audio we have developed an optimized audio experience that pushes your communication further and boosts your ability to succeed. With our user in mind, we implemented EPOS AI<sup>™</sup> – a machine learning system embedded in EPOS audio devices that processes audio and takes decisions independently. By interacting with advanced beamforming and noise reduction algorithms, this system enables the device to automatically adapt to your speech while studying your sound environment. The technology within EPOS AI<sup>™</sup> then successfully reduces the ambient sounds in your environment, thus, transmitting your speech loud and clear to your listener – where it matters most.

We aim to stay at the forefront of what is technically possible. With the ADAPT 660 we have launched the first edge Al based headset in the entire UC space, thus laying the groundwork to be pioneers within audio technology.

### EPOS Sound<sup>™</sup> – Sound as if you were right there

EPOS Sound<sup>™</sup> makes the most out of your premium audio device by delivering a natural listening experience. Through continuous monitoring of ambient sound and varying noise levels, our technology helps you concentrate while taking care of your hearing: creating an augmented and immersive audio experience that sounds as if you are speaking to someone face-to-face or are right there in the same environment. No matter where you are. What's more, you can listen to your teammates or keep an ear out for announcements without removing your headset. For more focus, block out background noise with ease and enjoy the benefits of EPOS Sound<sup>™</sup> – while watching your performance and energy levels rise.

### EPOS Voice<sup>™</sup> – Be understood in any environment

EPOS Voice<sup>™</sup> improves your speech intelligibility and provides for a better conversation by creating an acoustic lens to focus on your speech. Through removing remaining noise disturbances, it ensures a more natural reproduction of the human voice. EPOS Voice<sup>™</sup>, furthermore, recognizes your environment in order to eliminate unpleasant background noise to clarify your sound picture. Making sure you can be heard no matter where you are – for the ultimate audio experience. With optimal control of noise levels, this technology allows for an effortless use of your digital voice assistants anytime, anywhere.



# **Online Compatibility** Guide

#### Find the right headset easily

Looking for a business headset for a particular phone. device or platform?

Use our online Compatibility Guide to find the choices available to you and to learn about the different headset features

For more information, please visit: eposaudio.com/enterprise/headsets/compatibility-guide

## Try our products

EPOS' professional trial program gives you the opportunity to experience a full range of headsets, speakerphones and video conferencing solutions before you decide on the best solutions for your businesses.



# Our Partnerships



EPOS' partnerships with other technology-driven companies and vendors have a common goal - to simplify your daily business.

We are your one-stop audio solution provider for all your business communication needs.

For more information. please visit eposaudio.com

BlueJeans by Verizon

**GENESYS** 

ahaha

cisco

Partner

🔯 Miteľ

UNICON



# EPOS Digital Solutions



### EPOS Manager for IT Administrators

Optimize your business and boost employee performance with a free, flexible and secure tool that manages your audio devices and analyzes their use.

### Manage and update devices from anywhere

Remotely deploy and configure audio devices and get the latest firmware updates across locations to minimize downtime.

#### Gain analysis and insight

Extract reports on device mix and headset usage to gain insights into the way your company works and how it can be improved.

### Complimentary with EPOS audio solutions

Choose between on-premises or cloud-based freeware with unlimited software updates.

### EPOS Connect for Headset Users

Update with the latest firmware and personalize your EPOS audio device settings to ensure flawless operation and maximum productivity. EPOS Connect works with Windows, Mac<sup>®</sup> and VDI/thin clients

#### The latest updates

Get the latest firmware updates to enhance your EPOS audio devices and ensure your performance at work

### Personalized audio experience

EPOS Enterprise Solutions 17

Wherever you work, personalize your device settings to suit your working situation and choose a default softphone and headset

#### Control calls seamlessly

Connect your headset and softphone for full call control including; answer/end calls, adjust volume and mute

# Service and Support

We've Got You Covered

US, CA, LatAm

#### On-premise support

Have our highly skilled support team come on site for troubleshooting

#### Remote support

Receive support remotely and at any time to identify and solve your issues

Round-the-clock, Monday to Saturday

Request support: eposaudio.zendesk.com/hc/requests/new



Find out more: eposaudio.com/enterprise/support

Visit our Support Portal here: eposaudio.com/enterprise-support

E-mail: contact@eposaudio.com

### THE POWER OF AUDIO



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